

Global Proficiency's NewsChek

Issue 31, August 2024

Changes to Soil RM/QCM's

After careful consideration by our team we have decided to offer Soil RM / QCMs in a new format to meet our customer requirements. They are now offered as Basic or Extended and are defined as followed:

- **BASIC** includes the most routine analyses offered in our SoilChek Proficiency Scheme. A list of these tests can be found in the soil RM & QCM customer summary located on our website.
- **EXTENDED** includes all statistically suitable analyses offered in SoilChek.

A full list of analytes can be provided for you before placing an order. When you place an order simply request if you would like a Basic or an Extended data sheet.

If you have any questions or would like to view the **BASIC** and **EXTENDED** analytes list for soil RM/QC please email: enquiries@global-proficiency.com

Upcoming Rounds

Upcoming rounds and QC despatches:

August

- DairyChek (Rd 8)
- LipidChek (Rd 8)
- MilkChek (Rd 8)
- VT UHT Products (Rd 8)
- VT Cultured Products (Rd 8)
- VT AM (Rd 8)
- BeverageChek (Rd 8)
- NurtureChek (Rd 9)
- VeriCal® (2810)
- Raw Cream QC (15406)

September

- DairyChek (Rd 9)
- MilkChek (Rd 9)
- VT UHT Products (Rd 9)
- MWPF (Rd 9 & 10)
- VT Milk (Rd 9)
- VT Cream (Rd 9)
- VT Probiotics
- SieveCal (Rd 10)
- FertChek (Rd 10)
- NurtureChek (Rd 10)
- WaterChek Chem (Rd 10)
- Raw Cream QC (15407)

VeriTest® Probiotics Proficiency Programme

Did you know that in March 2024, Global Proficiency offered our first VeriTest® Probiotics round? We provided 4 samples of dairy-based powders containing *Bifidobacterium* or *Lactobacillus* species at a 'final product' level.

Depending on the level of participation, we plan to further develop the programme to include probiotics at high levels representative of 'raw material' alongside samples at low levels appropriate for carry-over testing. In addition, we will look at including other microorganisms commonly used in probiotics. Although we had reasonable participation in the March round, a decrease in the subsequent round means we need to review whether we can offer probiotics in 2025.

If your laboratory undertakes testing of probiotics and you haven't registered as yet, then we would encourage you to consider participation in this programme. You can benchmark your performance among a network of other laboratories, and your feedback is extremely valuable in helping to develop this programme further.

If you would like more information or to register in the upcoming round, please email: enquiries@global-proficiency.com



Quick Customer Survey—NPS

A very short engagement survey is sent to selected participants in programmes offered during the previous month, to seek feedback on our programme delivery and service.

Just a friendly reminder that we value your thoughts and opinions as they assist us to maintain and improve our services to meet your needs.



Please keep an eye out for the email. The survey is very quick, about 30 seconds of your time, and we greatly appreciate you completing it. This ensures that we receive regular feedback to help us continue to improve and provide excellent customer service.

Meet The Team

Steph joined Global Proficiency in February 2024 working out of Tullamarine, Australia site as a Logistics and Despatch Technician where she packs and sends out samples to laboratories along with doing administrative duties.



Prior to working with Global Proficiency, Steph was a qualified swimming instructor.

Steph is currently studying for a Bachelor of Commerce at Deakin University hoping to become an Accountant.

In her spare time she likes to take dance classes as she is also a professional dancer! She also enjoys watching movies and going out with her partner to try different cuisines.

UPDATED Training Videos

Our team have been working hard to update our training videos that are located in our VP+ customer portal home page. These include:

- **VP Plus Training:** Entering Results and Update Details
- **Proficiency Testing:** Basic Statistics, Report Statistics and Interpreting ILCP Reports.

If you require any assistance please don't hesitate to contact our team at: enquiries@global-proficiency.com

HOME

REFERENCE & QC MATERIALS

DOWNLOAD FILES



Have you seen our training videos?

VP Plus Training: [Entering Results](#) , [Update Details](#)

Proficiency Testing: [Basic Statistics](#) , [Report Statistics](#) , [Interpreting ILCP Reports](#)

WaterChek Chemistry

Global Proficiency offers 3 effluent water categories in our WaterChek Chemistry including:

- Base
- Trace Elements
- Fat, Oil & Grease

We are excited to confirm that we are now offering a new category called: WEC - Effluent Chlorine with Total Chlorine (mg/L) available as of this year.

This new category is offered in upcoming rounds in both September and December 2024.

Laboratories who register for this category will receive 8 mL of Chlorine Standard and 20 mL of Chlorine Test Solution.

If you have any questions or would like to register for an upcoming round, please do not hesitate to contact us at waterchek@global-proficiency.com



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